BCA QUALITY EXCELLENCE AWARDS 2020

BUILDING AND CONSTRUCTION AUTHORITY

THE AWARDS

The Quality Excellence Award recognises developers and builders for their commitment and achievement in delivering high quality buildings. It serves to raise the profile of leading progressive developers and builders which have embraced workmanship excellence through quality assurance programmes and delivered high quality buildings consistently. The award aims to encourage more developers and builders to set high quality standards for their projects and improve the image of the industry.

CATEGORY OF AWARDS

The Awards will be given out under two categories:

- Developer
- Builder

TYPE OF AWARDS

- Quality Champion (Platinum)
- Quality Champion (Gold^{Plus})
- Quality Champion (Gold)

ELIGIBILITY

Applicants must meet the following eligibility criteria to be considered for the Awards:

FOR DEVELOPER

a) Platinum award
• Overall score ≥ 90 points
• Commit all private residential units to Quality Mark

b) Gold^{Plus} award
• Overall score ≥ 83 points
• Commit at least 95% of all its private residential units to Quality Mark

c) Gold award
• Overall score ≥ 75 points
• Commit at least 80% of all its private residential units to Quality Mark

FOR BUILDER

a) Platinum award
• Overall score ≥ 90 points
• Achieved an average CONQUAS score of ≥ 95 points
• No projects with CONQUAS scores below the industry category average score in the past 5 years

b) Gold^{Plus} award
• Overall score ≥ 83 points
• No projects with CONQUAS scores below the industry category average score in the past 4 years

c) Gold award
• Overall score ≥ 75 points
• No projects with CONQUAS scores below the industry category average score in the past 3 years

Applicants MUST NOT have any significant quality issues arising from their business / activities that could lead to adverse publicity or tarnish the Awards' reputation.

EVALUATION CRITERIA

The Nominee's participation/achievements during the qualifying period of 2015 to 2019 in the following areas will be assessed:

DEVELOPERS

1. Number of residential units committed and certified under Quality Mark
2. Quality Mark tiered rating performance
3. CONQUAS performance

Evaluation Criteria for Developers:

Evaluation Criteria	Total Points Allotted	Firm's Participation & Achievement during qualifying period	Points Awarded (% of total Pts Allotted)
QM Participation	70	Residential units committed & certified to QM requirements (minimum 3 projects):	
		≥ 2,500 units	100%
		≥ 2,000 units	90%
		≥ 1,500 units	80%
		≥ 1000	70%
		≥ 900	60%
		≥ 800	50%
		≥ 700	40%
		≥ 600	30%
		≥ 500	20%
		≥ 400	10%
		< 400	0%
QM Performance	20	QM Tiered Rating Projects	
		Star Rating	10 Pts for every Star achievement
		Excellent Rating	8 Pts for every Excellent achievement
		Merit Rating	6 Pts for every Merit achievement

Con't Evaluation Criteria for Developers:			
CONQUAS		Ave CONQUAS score	
Performance*	10	≥ 93	100%
		≥ 91	90%
		≥ 89	80%
		≥ 87	60%
		≥ 85	40%
		≥ 83	20%
		< 83	0%
Total	100		

Note: *3 Points would be deducted for every project with CONQUAS score below industry category average score, and no points for "CONQUAS Performance" if there are more than 3 such projects.

BUILDERS

1. Number of residential units committed and certified under Quality Mark
2. Quality Mark tiered rating performance
3. CONQUAS performance
4. Number of residential units committed and certified under Quality Mark as a result of builder's initiative

Evaluation Criteria for Builders:

Evaluation Criteria	Total Points Allotted	Firm's Participation, Achievement during qualifying period	Points Awarded (% of total Pts Allotted)
QM Participation	40	i)Residential units committed & certified to QM requirements (minimum 3 projects)	
		≥ 900	100%
		≥ 800	90%
		≥ 700	80%
		≥ 600	70%
		≥ 500	60%
		≥ 300	50%
		≥ 200	40%
		≥ 100	30%
		< 100	0%

Con't Evaluation Criteria for Builders:			
QM Performance	40	QM Tiered Rating Projects Star Rating Excellent Rating Merit Rating	 20 Pts for every Star achievement 16 Pts for every Excellent achievement 12 Pts for every Merit achievement
CONQUAS Performance	20	Ave CONQUAS score ≥ 93 ≥ 91 ≥ 89 ≥ 87 ≥ 85 ≥ 83 < 83	 100% 90% 80% 60% 40% 20% 0%
Bonus Point Residential units committed & certified to QM requirements that are initiated by the firm	10	Total number of Units ≥ 900 ≥ 700 ≥ 500 ≥ 300 ≥ 100 < 100	 100% 80% 60% 40% 20% 0%
Total	110		

Default Points

The points scored may be reduced by up to 4 default points for every valid complaint on workmanship received by BCA.

A valid complaint refers to any feedback or complaint related to workmanship issues received in writing directly by BCA or indirectly through other channels/media. The default points take into consideration severity of the complaint, number of valid complaints and nature of the defects.

For developers/builders with projects of national significance with significant negative feedback on quality, the award may be deferred or withheld.

Notwithstanding deduction of points, the award may still be withheld if conferring the award may result in adverse publicity to the awards, BCA and/or the construction industry.

Note:

1. *Default points accorded in the year of application shall not be taken into consideration again for application of award in subsequent year, provided the defect has been resolved or not re-surfaced again.*
2. *The decision of BCA on the default points shall be final and binding. No reasons shall be given.*

ANNOUNCEMENT OF AWARDS

The BCA Quality Excellence Awards will be conferred on applicants that have satisfied the requirements laid down for the Awards. Winners of the Awards will receive a specially designed trophy or plaque.

TERMS AND CONDITIONS

Applicants shall agree to abide by the following terms and conditions governing the Awards:

1. All materials submitted in connection with the entries shall become the property of Building and Construction Authority (the BCA).

2. Award recipients are expected to share information on their successful projects with the construction industry. This sharing of information may take the form of presentations, seminars, exhibitions and/or the hosting of company visits.

3. Materials (including but not limited to photographs) might be submitted in connection with or subsequent to the entries or at any time after the conferment of the awards. BCA reserves the right to use the abovementioned material in any way it deems fit, without payment of fees or royalties, and regardless of the results of the award. This includes, but is not limited to, the presentation, publication and/or exhibition of photographs, materials and/or names.

4. Applicants shall fully indemnify BCA and hold it harmless, against any claim, liability, responsibility or damages which may result from BCA's use of the materials submitted by the entrants in connection with or subsequent to the entries or at any time after the conferment of the awards.

5. The Assessment Committee reserves the right to defer judgment if at any time during the assessment process, any development or incident arise concerning any party linked to the applicant or project, which is likely to result in negative publicity to the award, BCA, the construction industry and/or other awards or schemes administered by BCA. The duration of any such deferment shall be at the sole discretion of the Assessment Committee.

6. The BCA reserves the right to withdraw or withhold any award, if in the opinion of the BCA, the conferment of such award might result in any negative publicity to the award, BCA, the construction industry and/or other awards or schemes administered by BCA. Where there is more than one applicant for the award per project, BCA may withdraw or withhold the award in respect of one or more applicants notwithstanding that the other applicant(s) are conferred the award. The duration and extent of any such withdrawal or withholding shall be at the sole discretion of the BCA.