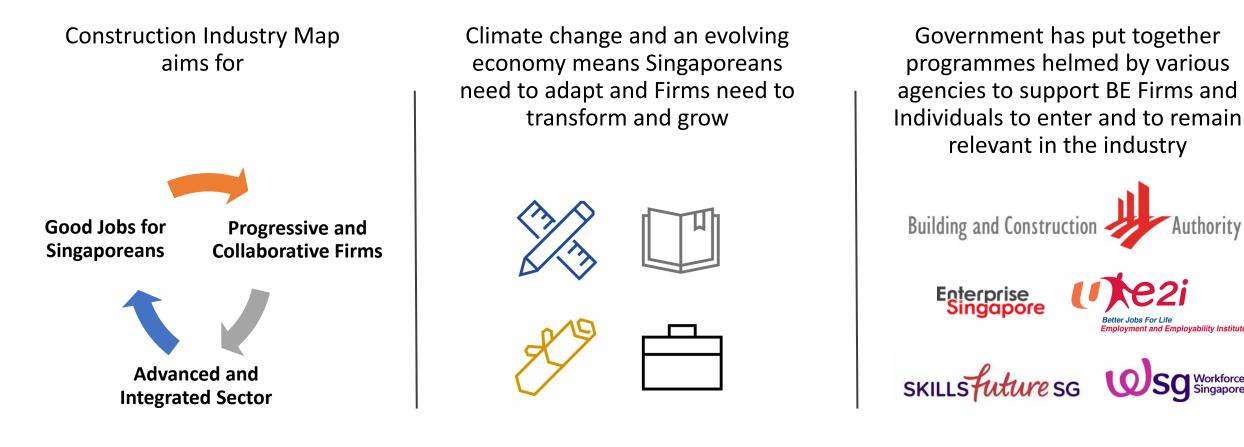


PROGRAMMES AND RESOURCES TO SUPPORT BUILT ENVIRONMENT FIRMS' TALENT AND SKILLS NEEDS

Brought to you by BCA, e2i, ESG, SSG & WSG

Overview

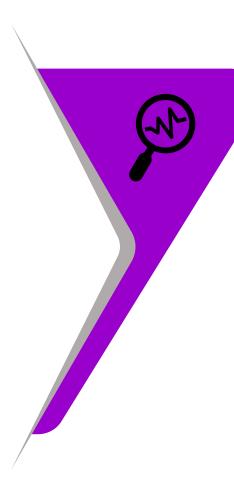


This toolkit has been developed to support Built Environment (BE) firms in the planning and building of manpower capabilities, made possible by the programmes offered by BCA, e2i, ESG, SSG and WSG collectively. The aim is to provide ease of reference as well as the relevant contacts of the respective agencies when navigating the various resources available to companies in Singapore. In addition to developing BE workforce capabilities, HR personnel from BE firms may also avail themselves to the various programmes that support HR capability development within their organisation.

Navigating Menu for Support Toolkit

Assessing & Building Improving HR Processes Create greater value by **HR** Capabilities **Developing HR Professionals** enhancing HR functions and Determine the ability of your HR **Resources &** Elevate the competency of HR systems through process refunctions to meet the personnel in your organisation engineering, job redesign and organization's business goals **Programmes for** technology **Improving HR** Click for Click for Click for Resources Resources Resources **Capabilities** Develop Developing Workforce Rewarding Training Learning **Upskilling &** Learning Talent **Talent Attraction** Framework Skills Gap Culture Reskilling Performance Ensure your Acquisition Put in place Analysis Create an Gain recognition and Discover organisation attracts Leverage various structures for engaging Identify the celebrate successful the right candidates opportunities to schemes to recruit learning and organisational learning needs with the requisite upgrade employees' efforts that help brand different types of futureproof your culture of learning skills and attributes of employees your organisation capabilities candidates workforce Click for Resources Resources Resources Resources Resources Resources Resources **Resources & Programmes for BE Workforce Development**

Programmes & Resources for Assessing & Building HR Capabilities



Human Capital Diagnostic Tool

Measure your organisation's HR capabilities in meeting business and workforce needs using the <u>Human</u> <u>Capital Diagnostic Tool (HCDT)</u>, a national scoring framework administered by the Institute for Human Resource Professionals (IHRP).

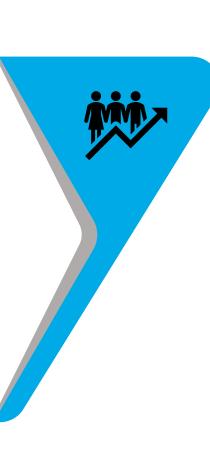
Benefits :

- Prepare for business and workforce transformation
- Benchmark scores against peers and business growth stage within the BE industry
- Prioritise resources to improve HR competencies and capabilities
- Receive insights from trained HCDT assessors on how to close gaps found
- Qualify to register for various BE-related government schemes such as :
- 1. Growth and Transformation Scheme
- 2. Integrated Facilities Management (IFM)
- 3. Aggregated Facilities Management (AFM) Grant
- 4. Productivity Innovation Project (PIP)









Skills Framework for Human Resources

Refer to the <u>Skills Framework (SFw) for HR</u> to identify the current and emerging competencies required by your organisation's HR employees to perform successfully in their roles.

The Skills Framework is an integral component of the HR Industry Manpower Map and serves to provide a common skills language so as to enable skills recognition among different stakeholders.

Benefits :

- Identify emerging skills and build new capabilities in HR
- Develop occupational / job profiles
- Create comprehensive competency framework and training roadmaps
- Strengthen organisational capability to develop HR staff for improved performance
- Enhance talent attraction, management and retention







Programmes & Resources for Improving HR Processes

Naviaatioı

Menu

Productivity Solutions Grant (PSG)

BE firms may seek financial support for projects that aim to enhance HR processes with technology via the <u>Productivity Solutions Grant (PSG)</u>. The PSG supports Singapore companies in raising productivity and automate existing processes through IT solutions and equipment.

Benefits : The PSG defray costs in purchasing pre-scoped IT solutions and equipment such as HR Management Systems (HRMS), HR E-scheduling Systems, etc.

Funding of up to 50%, subject to a cap of \$30,000 is provided to SMEs for the above solutions supported by Enterprise Singapore (EnterpriseSG).

Enterprise Singapore



Enterprise Development Grant (EDG)

To defray the costs of human capital development projects, BE firms may tap on the Enterprise Development Grant (EDG) which targets business transformation efforts that focuses on upgrading core capabilities, innovation or venturing overseas.

Benefits : Human capital projects are classified under upgrading of core capabilities and comprises diagnostics and gap analyses; development of strategic roadmaps, business frameworks, policies or processes; and implementation efforts.

Funding of up to 50% of qualifying costs for SMEs and up to 30% for non-SMEs.

Enterprise Singapore

Information in this toolkit is updated as of September 2023



Human Resources Job Redesign Initiative (HR-JR)

For initiatives that involve streamlining HR processes, redesign of HR job roles and implementing HR tech solutions to improve productivity, BE firms may tap on the <u>Human Resources Job Redesign Initiative (HR-JR)</u>.

Benefits : The HR-JR may be used to cover the fees of Job Redesign consultants who are engaged, for example, to identify HR job roles impacted by technology and subsequently to redesign the affected roles as a consequence of process changes.

Financial support will be via the Productivity Solutions Grant for Job Redesign (PSG-JR) which funds up to 70%, capped at \$30,000 for Singapore registered companies.

Enquiry



SkillsFuture Enterprise Credit (SFEC)

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For additional funding, BE firms may apply for the <u>SkillsFuture Enterprise</u> <u>Credit (SFEC)</u> which is aimed at encouraging Singapore companies to embark on enterprise and workforce transformation. Eligible employers will receive a one-off S\$10,000 credit.

Benefits : Under enterprise transformation, the SFEC credit may be used to cover up to 90% of out-of-pocket expenses on qualifying costs for supported initiatives, capped at \$7,000 and this will be over and above the support levels of other existing schemes such as the PSG and EDG.

For workforce transformation, companies can utilize the SFEC credit for training courses such as those aligned to the various Skills Frameworks, Job Redesign initiatives, Career Conversion Programmes, etc.



Programmes & Resources for Developing HR Professionals

IHRP Certification Pathways

The <u>IHRP Certification Pathways</u> are offered by the Institute of Human Resource Professionals, the HR professional body set up to professionalise and strengthen HR practices in Singapore.

The IHRP Certification confers professional recognition that is nationally endorsed and seeks to provide a development pathway for HR professionals in the form of 4 levels :

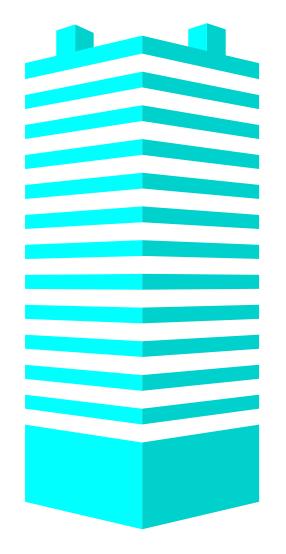
- 1) IHRP Certified Professional (IHRP-CP)
- for those with 3 or more years of HR experience
- 2) IHRP Senior Professional (IHRP-SP)
- for seasoned and experienced HR leaders
- 3) IHRP Master Professional (IHRP-MP)
- for top HR leaders well-regarded by the HR community
- 4) IHRP Certified Associate (IHRP-CA)
- for students and working professionals without HR experience

Benefits :

Up to 70% funding will be provided through the use of SkillsFuture Credit to support the pursuit of IHRP Certifications, Recertifications and Upgrades.







Career Conversion Programme (CCP) for Human Capital Professionals

The <u>Career Conversion Programme (CCP) for Human Capital</u> <u>Professionals</u> is aimed at converting PMET workers, especially mid-careerists, to transit into HR roles via a 4-month Place-and-Train arrangement.

It is also a 3-month reskilling programme for existing HR professionals whose jobs have been impacted by job redesign.

Benefits :

Eligible companies may receive up to 90% salary funding support.







Programmes & Resources to Attract Talent

Validate Job Vacancies

Refer to the <u>Skills Framework for Built</u> <u>Environment</u> to check for the competencies stipulated by the BE industry that defines successful job performance. The Skills Framework provides users with key information on career pathways, job roles and emerging skills required by the BE sector and is an integral component of the Industry Transformation Maps.

Publicise Job Opportunities

Reach out to potential job seekers by advertising job vacancies using the Career Matching services offered by the following agencies :

- Workforce Singapore (WSG)
- Employment and Employability Institute (e2i)

Benefits:

Free plug-and-play toolkits catered specifically for the industry e.g. career pathways, job roles and emerging skills.

SKILLS Future SG

Enquiry

Benefits :

WSG - Vacancies are posted on MyCareersFuture.sg, a one-stop job portal that is complimentary to all employers hiring locals. e2i – assistance in conducting outreach (e.g. job fairs), screening and connecting with shortlisted candidates



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Programmes & Resources to Develop Training Framework

Companies refer to the **Built Environment Industry Transformation Map** (BEITEM) to connect with

the bigger picture of the industry and to position themselves as relevant players in the BE ecoystem

Companies use the Jobs Transformation Map (JTM) as part of their ongoing transformation and to adapt themselves for future growth

How to Use the Skills Framework (SFW) Companies use the **BE Skills** Framework (SFw) as a reference to build a skilled workforce to achieve business goals

Identify Emerging Jobs

How to Use the Jobs Transformation Map (JTM) The JTM identifies what are the jobs of the future and what are the considerations that employers should know in

Understand Emerging Skills

2

Use the JTM to forecast which skills will be in greater demand or those that are not present today but will become important skills needed in the future.

Mitigate Impact on Affected Job Roles

Establish suitable measures to support jobs that have been impacted.

Understand Impact of Future Trends on Jobs

Use the JTM to identify which of the job roles of today will change as a result of megatrends and technology; and to what extent job tasks will change over a time period.



Identify Relevant Training Programmes

1

Refer to the SFw for a directory of over 160 BE-related training programmes to enrol employees for upgrading.

Perform Gap Analysis on Skills & Competencies

Discover industry expectations for existing and emerging skills when performing skills gap analysis.

Plan for Career Pathways

Use the SFw to map out employees' career development or review / align occupational job grades.

Review Occupations & Job Roles

Use the <u>SFw</u> to develop job descriptions or to enhance current job roles.

Obtain Sector Information

2

Use the SFw to gain an understanding of the overview of Singapore's BE sector such as key statistics and industry trends.

Information in this toolkit is updated as of September 2023

Menu

Programmes & Resources to Analyse Skills Gaps

Learning Needs Analysis (LNA)



Connecting LNA with Biz Transformation



Academic Upgrading

In conducting skills gap analysis, employers may refer to the <u>Skills</u> <u>Framework for Built</u> <u>Environment</u> to compare employees' current skillsets with the required skillsets of a specific BE career pathway.

Benefits : The Skills Maps lists the Technical Skills and Competencies and also the Critical Core Skills, for a total of 56 job roles across the 8 BE job tracks.

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SME firms are provided with the <u>SME Skills Transformation</u> <u>Playbook</u> for advice on how to link skills development with their organisation's business transformation efforts.

Benefits:The playbookprovidesastep-by-stepapproachtodevelopbusinesstransformationroadmapandbuildworkforcetostrengthenbusinessoutcomes.

SKILLS Future SG Enquiry

Skills sets are also reviewed during Job Redesign. Companies that seek to redesign jobs may receive the <u>Support for Job Redesign under the</u> <u>Productivity Solutions Grant (PSG-JR)</u>, whereby BE firms may engage pre-approved consultants under the scheme to implement customised JR solutions at a subsidised cost.

Benefits :

- Up to 70% funding for consultancy services capped at \$30,000 per company.
- Companies can also tap on the <u>SkillsFuture Enterprise Credit</u> (<u>SFEC</u>) to defray up to 90% of outof-pocket expenses, capped at \$10,000.





BE firms may refer to a list of Built Environment / Built Environment-related tertiary courses offered by local institutions.





Programmes & Resources to Recruit Talent

School Leavers	Young Talent	Mid-career Switchers	Mid-career Switchers	General Job Seekers
 Participate as a <u>SkillsFuture</u> <u>Work-Study Programme (WSP</u>) host organisation to offer employment combined with structured training to recruit resh tertiary graduates*. The WSPs are offered by the Institutes of Higher Learning as well as private training providers and are designed in collaboration with industry to ensure relevance to employers. Enefits Pevelop collaborations with IHLs and training partners who can play the role of business partners that provide skills advisory. Receive a grant of up to \$15,000 per trainee placed to defray the costs of the structured on-job-training. 	<text><text><section-header><text></text></section-header></text></text>	 Tap on the various <u>Career</u> <u>Conversion Programmes (CCP)</u> to adapt mid-career switchers from other industries to take on BE job roles : Building Information Modelling (BIM) Professionals Multi Skilled Real Estate/Facilities Management Employees (RE/FM) Broad-based BE Professionals Gustainability Professionals Bustainability Professionals Besident Technical Officers 	<text><section-header><text><text></text></text></section-header></text>	<text><section-header><section-header><section-header><section-header><text><text><text><text></text></text></text></text></section-header></section-header></section-header></section-header></text>
Information in this toolkit is updated as of Septer	mber 2023	* The WSP is also appli	cable to mid-career individuals	Menu

Programmes & Resources to Upskill & Reskill Workforce

Leadership Development

Develop young talent via the <u>Built Environment Young Leaders Programme (YLP)</u> which is designed for BE firms to partner with BCA to prepare the next generation of professionals to lead their company to meet future challenges. The YLP is part of the <u>BuildSGLEAD</u> (<u>Leadership Engagement and Development</u>) Framework which seeks to enhance the transformative capacity of the BE sector by creating a core group of successful leaders.

Benefits : The YLP encompasses site visits, team building activities, networking sessions, focus group discussions, etc. as part of its holistic development approach.



Employee Upskilling & Reskilling

Leverage the various Career Conversion Programmes (CCP) to upskill and reskill mid-career employees to take on BE job roles :

Building Information Modelling (BIM) Professionals
 Multi Skilled Real Estate/Facilities Management Employees (RE/FM)
 Broad-based BE Professionals
 Sustainability Professionals
 Resident Technical Officers

Benefits :

- Industry-recognised training
- Salary support of up to 90% for mid-career workers

Train-and-Place Approach

Tap on the <u>Skills Future Career Transition Programme (SCTP)</u> to enable mid-career employees to transit to new BE roles by updating and refreshing their skills set. The SCTP is offered in the form of modular training courses ranging from 3 to 12 months on a part or full-time basis.

Benefits : Subsidy of up to 70% of course fees and an enhanced subsidy of up to 90% of course fees for Singapore Citizens aged 40 years old and above using the <u>SkillsFuture Mid-Career Enhanced Subsidy</u>



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RTO

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Programme Partners

RE/FM Enauirv

Sust

Enauirv

Lead Agencies

Building and Constructio





Programmes & Resources to Develop Learning Culture

Develop in-house capabilities to train employees through the practice of <u>Workplace Learning</u> offered by the National Centre of Excellence for Workplace Learning (NACE). This involves building up an internal pool of skilled trainers who can help to evaluate learning opportunities and implement training systems and processes that are customised to the organisation's needs.

Workplace Learning

Benefits : Companies may participate in immersion programmes and learning journeys to gain insights and good practices on workplace implementation from best-inclass local and overseas companies.

Enquiry



Enable knowledge transfer from foreign specialists to locals via the <u>Capability</u> <u>Transfer Programme (CTP)</u>. BE firms may submit project proposals with training plan to develop capabilities that are not found locally.

Benefits :

Capability Transfer

- Salary support for foreign and local specialist to cover training costs,
- Attachment-related costs such as airfare and living allowances; and/or
- Training venue costs; and/or
- Equipment costs.





Information in this toolkit is updated as of September 2023

Programmes & Resources to Reward Performance in Learning





Gain recognition as an outstanding employer that emphasises employees' skills development through the <u>SkillsFuture Employer Award</u>.

The award is open to all Singapore registered entities, including small and medium enterprises (SMEs). Past recipients are encouraged to reapply as an affirmation of continuous commitment towards creating a culture of workplace learning.

Benefits :

Strengthen the company's Employee Value Proposition as a leading employer of choice that champions lifelong learning Recognise inspirational employees who exemplify lifelong learning through the <u>SkillsFuture Fellowship</u>.

SkillsFuture Fellowship

Benefits :

- National recognition conferred by the Singapore President
- Inspire others through sharing opportunities
- Monetary prize of \$10,000 can be used to defray out-of-pocket training expenses



SKILLS Future SG





List of BE-related Courses for Internship, Work-Study Diploma & Educational Sponsorship Purposes

					_ _		
IHLs	Course Name (Uni Level)	IHLS	Course Name (Poly Level)	IHL	s Course Name (ITE Level)		
	Bachelor of Arts (Architecture) / Master of	NP	Diploma in Hotel & Leisure Facilities		Nitec in Architectural Technology	IHLs / Training Providers	
	Architecture		Management		Nitec in Built Environment (Mechanical &		
	Bachelor of Science (Real Estate)		Diploma in Real Estate Business]	Electrical Services)		5
	Bachelor of Engineering (Civil Engineering)		Diploma in Electrical Engineering		Nitec in Built Environment (Vertical	BCAA	Integrated Work Study Diploma (IWSD) in Digital and
	Bachelor of Landscape Architecture /		Diploma in Environmental & Water Technology		Transportation)		Sustainable Architecture
	Master of Landscape Architecture		Diploma in Mechanical Engineering		Nitec in Electrical Technology (Power &		Integrated Work Study Diploma (IWSD) in Construction
	Bachelor of Engineering (Infrastructure		Diploma in Design (Architecture Specialisation) Work-Study Post Diploma (Specialist Diploma		Control)		Engineering (Digital)
	and Project Management)		in Sustainable Facilities Management (FM		Nitec in Interior and Exhibition Design		Integrated Work Study Diploma (IWSD) in Digital and
	Formerly known as Bachelor of Science	1	Engineering))		Nitec in Mechanical Technology		Smart Facilities Management
	(Project and Facilities Management)		Work-Study Post Diploma (Specialist Diploma		Higher Nitec in Architectural Technology	ТР	
	Bachelor of Engineering (Electrical		in Sustainable Facilities Management)			&	Work-Study Post Diploma (Specialist Diploma in Building
	Engineering)		Diploma in Architecture	ITE	Higher Nitec in Civil & Structural Engineering	BCAA	Information Modeling Construction & Asset Management)
	Bachelor of Engineering (Mechanical	NYP	Specialist Diploma in Smart Project and		Design	ТР	Work Study Post Diploma (Specialist Diploma in
	Engineering)		Facilities Management		Higher Nitec in Facility Management	&	Work-Study Post Diploma (Specialist Diploma in Sustainable Energy Management)
	Bachelor of Engineering (Environmental	RP	Diploma in Sustainable Built Environment		Higher Nitec in Electrical Engineering	SIT	
	Engineering)		Diploma in Engineering Systems &		Higher Nitec in Integrated Mechanical &	_	
NTU	Bachelor of Engineering (Civil Engineering)		Management		Electrical Design	Cli	ck on the Institution's Logo for Enquiries
	Bachelor of Engineering (Electrical &		Diploma in Electrical & Electronic Engineering		Higher Nitec in Mechanical Engineering		
	Electronic Engineering)	SP	Diploma in Architecture		Work-Study Diploma in Architectural		
	Bachelor of Engineering (Mechanical		Diploma in Civil Engineering		Building Information Modelling (BIM) &	۵Te	
	Engineering)		Diploma in Facilities Management		Design		
	Bachelor of Engineering (Environmental		Diploma in Integrated Events & Project		Work-Study Diploma in Facilities		of Singapore
	Engineering)		Management		Management		
SUTD	Bachelor of Science (Architecture and		Diploma in Landscape Architecture		Work-Study Diploma in Built Environment		SINGAPORE UNIVERSITY OF TECHNOLOGY AND DESIGN
	Sustainable Design) / Master of		Diploma in Electrical & Electronic Engineering		(Mechanical & Electrical Services		
	Architecture		Diploma in Mechanical Engineering		Supervision)		
SIT	Bachelor of Engineering with Honours in		Work-Study Post Diploma (Specialist Diploma		Work-Study Diploma in Vertical		SP Singapore Polytechnic
	Civil Engineering		in Building Information Modelling		Transportation		
	Bachelor of Engineering with Honours in Sustainable Built Environment Formerly		Management)				
	known as Bachelor of Engineering		Work-Study Post Diploma (Advanced Diploma		Firms in t		
	[Sustainable Infrastructure Engineering		in Power Engineering) Diploma in Architectural Technology & Building		Firms interested in providing internship opportunities m		DISCOVER. TRANSFORM. ACHIEVE
	(Building Services)]		Services				
	·· - ·· ·	ТР	Diploma in Integrated Facility Management		the incunities ma		
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		L	in Sustainable built Environmenty				Navigation

Navigation Menu

Information in this toolkit is updated as of September 2023