

### FAQ ON GREEN MARK ONLINE

### Q1: What is Corppass?

Singapore Corporate Access (or **Corppass**) is a **corporate** digital identity for businesses and other entities (such as non-profit organisations and associations) to transact with Government agencies online. For more information on **Corppass**, please visit www.Corppass.gov.sg.

### Q2: How do we get Corppass account to access GM Online?

Please read the <u>user guides</u> available in <u>www.Corppass.gov.sg</u> to register as a Corppass user. Your organisation Corppass Admin will need to assign the user as "MyBCA user" to access all BCA e-services. Specially, it will be "BCA E-ServicesUser (CP\_BCA\_MyBCA\_User)". There is no limit to the number of Corppass users under a company as long as there is unique NRIC/FIN.

Q3: Why is Corppass required for GM online?

Corppass is required for all entities to transact with the government, including GM Online. From 11 April 2021, you will be required to login to government digital services for businesses (G2B) using Singpass instead of Corppass for GM Online projects and its application.

However, before you proceed to login GM Online using singpass, you need to make sure you have a corppass account with the same IC number as the singpass account as stated in Q2.

### Q4: What is UEN number?

UEN stands for Unique Entity Number (UEN). It is a standard identification number for entities to interact with government agencies.

### Q5: Can Singpass be used instead of Corppass?

Yes, you can login for businesses using Singpass to make Green Mark application and for uploading documentary evidence for the Green Mark certification of all building types.

Singpass will be used for landed houses application endorsement.

### Q6: Can GM ID be still used for old projects?

GM ID has been removed as of Jun 2020. The official login method is only via for businesses (G2B) Singpass.

Q7: How does project make payment for Green Mark project?

There are currently 3 mode of e-payments – Paynow, Bank Transfer and Credit Card. Credit Card payment is only for payment less than S\$5,000. Details of the payment procedure will be given in attached invoice after application is accepted. All payments to BCA should be made through online electronic payment options only with effect from 7 Apr 2020 (please refer to <u>BCA Circular</u>).

### Q8: Can consultant apply Green Mark application on behalf of the owner?

Yes. The system is designed for consultant to apply Green Mark application on behalf of the owner (applicant). However, the consultant cannot submit the application as the owner (applicant) and will need to send to the owner (applicant) for endorsement. Hence, consultant has to make sure that owner (applicant) has Corppass account and can login for businesses using Singpass to do the endorsement.

### Q9: Can owner submit Green Mark application on their own?

Yes. Owner (applicant) can submit the GM application in Green Mark Online via Singpass.

### Q9: The owner lost the passcode. What can be be done?

The person who creates the application can log into Green Mark Online, go to "GM Application Status" and trigger "Resend Passcode" under "Status". The passcode is only sent to the owner.

When the email on the passcode is generated, another email will be sent to the person who creates the application to inform that the passcode email is sent to the owner. Emails will be auto-generated by <u>bca\_greenmark@bca.gov.sg</u>. Please make sure that it is not considered as spam by the email system used.

### Q10: What is captured on endorsed application form?

The person who click "submit" application will have his/her NRIC and company's UEN captured on the endorsed application form. The NRIC and company's UEN is tied to the Corppass account used.

### Q11: Does the consultant need to send the application for owner's endorsement after application is returned for amendments?

Yes. All amendments must be endorsed by the owner (applicant) as the application is made on behalf of the owner (applicant) and the owner (applicant) will need to comply the terms and conditions under the Green Mark application.

Please refer to attached Annexes for more information.

Annex A: The First Contact's experience (the person that creates the application)

Annex B: The Owner (applicant)'s experience

Annex C: Payment experience

Annex D: The coordinator's experience

For more info/clarification, please email to bca\_greenmark@bca.gov.sg.

# Annex A: The First Contact's experience

Corppass and for Businesses (G2B) using Singpass Login

Includes:

Consultant who acts on behalf of owner to make application. Owner who makes Green Mark application for their own project. NOTE:

Before you proceed to login GM Online for Businesses (G2B) using Singpass, you need to make sure you have a Corppass account with the same IC number as the Singpass account.

Please read the user guides available in www.Corppass.gov.sg to register as a Corppass user. Your organisation Corppass Admin will need to assign the user as "MyBCA user" to access all BCA e-services. Specially, it will be "BCA E-ServicesUser (CP\_BCA\_MyBCA\_User)". There is no limit to the number of Corppass users under a company as long as there is unique NRIC/FIN.

1)Log in to GMonline <u>https://www.bca.gov.sg/GreenMarkOnline/</u> with your Singpass to create the application.

- For all GM scheme, pls login under for business user.
- Only for landed house scheme, owner to login via for individual users.



2) If you encounter the below message during login, it meant you are not authorised to access GM Online service. Please contact your company corppass administrator to grant access to BCA e-service.





A A 🖨 Contact Us | Feedback

Select UEN/Entity ID

180299366K CORPPASS TEST AND REGRESSION E... T08GB0005B Building and Construction Auth... (Unauthorised)

Note:

You cannot select Corppass accounts that are suspended, or unauthorised. Please contact your Corppass administrator.

3) If it is your first login, you will be asked to create account. If you are existing user, but if it is your first login via Singpass, you will be asked to confirm details. Else, you will be able to skip this step.

Building and Construction Authority			Vithin BCA Website
	Update CorpPass	s UEN in GMOnline o	latabase
BCA Green Mark	* User Name		
Online	Title	Mr 🗸	
o mune	* First Name		
	* Last Name		
Go Green by Going Paperless for a better tomorrow	* NRIC / Fin No	SXXXXXXXE	
for a better tomorrow	Designation		
	UEN No.	YYYYYYYYYY	
	* Company Name		
Back to Main Page	* Company Address		~
			~
	* Postal Code		
	* Email		
	* Contact No		
Create account	Term of Use		
	Yes, I have read and agree	to abide by the <u>Terms of Use</u> .	
© 2019, Building and Construction Authority	Create Account Clear		

4)You will see the page as follows once you log in with Singpass.

5)Please proceed to make application. For project coordinator, you may include project reference to login.



### 6)Choose the application that you want to make



7) Pls make sure that the details of the project's owner is filled in correctly as the password for endorsement will be sent to this email (red box).Your details are captured as the person who creates the application.

	Project Info	Developer/Owner Info	Project Team Info	Key Contact Person	Attachments
A Green Mark	Key Contact F	Person			
Online	Applicant		Arc	hitect	
	(whose compa	ny or himself/herself is the	e owner of project)		
Home	*Name :		Nar	ne:	
ation Application	*Company :		Cor	npany :	
(CorpPass eSign)	*Designation :		Des	ignation :	
pplication Status	*HP No. :		DID	/HP No. :	
GM Certification	*Email :		Em	ail :	
Resources	Project Manag	er			
User Guide	Name :				
Useful Links	Company :				
Update Profile	Designation :				
Logout	DID/HP No. :				
	Email :				
	Contact Perso	n for Assessment/Applicat	ion 2nd	Contact Person for Asse	ssment
	(who creates t	he <mark>opplication)</mark>			
	*Name :	XXXXX	*Na	me:	
	*Company :	XXXXX	-Co	mpany :	
	*Designation :	XXXXX	De	signation :	
	*DID/HP No. :	XXXXXX		D/HP No. :	
		XXXXX@YYY		nail:	

8) After you complete the application, you can "Preview & Submit" directly if you are the owner of the project. Use "Preview & Send for Endorsement" if you need the owner to endorse.

Pls make sure the owner, who you are sending for endorsement, has CorpPass account. An email consisting of the password will be sent to owner only.

As consultant, if you attempt to submit as owner, your NRIC will be captured.



9)You will be asked to confirm when you want to send for endorsement. Press ok to proceed and you will receive a confirmation that the email has been sent.



### 10) You will also receive the following email once it is sent out.



Thu 21/5/2020 2:42 PM bca\_greenmark@bca.gov.sg

Green Mark Application Endorsement for project XX 21 May

Applicant's email
Consultant's email

### Dear XXXX

We have sent the application to Applicantat

### Applicant's email

for endorsement as requested.

Application made by: Type of Building : Residential New / Existing : New Building Name : Project's Name

Thank you.

Best Regards Green Mark Department Building and Construction Authority

# 11) The applicant may return the application for your amendments. If so, you will receive the following email. Please repeat from step 1 again.

Thu 21/5/2020 3:04 PM BG Green Mark Application - XXXX

bca\_greenmark@bca.gov.sg

has been returned for amendments

- To Applicant's email
- Cc Consultant's email

Dear XXXX

The above-mentioned application has been returned for changes.

Please go to "Green Mark Application Portal" and click hyperlink under "Application Status" to make the amendments.

Please contact the applicant for the details of the changes.

Thank you.

Best Regards Green Mark Department **Building and Construction Authority** 

# Annex B: The Owner (applicant)'s experience

Corppass and login for businesses using Singpass for E-endorsement

Building owners to login for businesses using Singpass to e-endorse the application.

# 1)As the owner of a project, you will receive an email as shown below when your consultant submits Green Mark application. **DO NOT FORWARD** this email to anyone else.

BG To	Thu 21/5/2020 2:42 PM bca_greenmark@bca.gov.sg [DO NOT FORWARD] Green Mark Application Endorsement for project XXX
Dear	XXX
We are	pleased to inform you that a BCA Green Mark application for project XXX has been applied on your behalf as attached.
Applica	tion made by: XXX
Type of	Building : Residential
	ixisting : New
Building	g Name : XXX

Please log in to http://10.201.4.49/GMOnline/ via your CorpPass. After successful login, please enter the following 15 digit unique number to e-endorse the application within 30 days.

XXXXX - XXXXX - XXXXX (eg: 12345 -67890 -12345)

If you do not have account in CorpPass, please register for CORPPASS or request access from your company's HR or IT. Alternatively, please discuss with your project team to get another owner representative who can endorse via CorpPass and email administrative officers below to return the application to consultant for amendments. You are not supposed to share this passcode with anyone. The details of person who endorse the application will be captured and is irreversible upon the acceptance of application.

Your company needs to be the owner of the project XXX for you to endorse the application. For details on the steps for endorsement, please refer Annex B in our <u>FAQ</u>. If you are not the authorised person to view this information, please email our administrative officers as follows :

Ms Eunice Sim at <u>eunice sim@bca.gov.sg</u> Mr Charles at <u>charles ong@bca.gov.sg</u>. 2) Log in to GMonline <u>https://www.bca.gov.sg/GreenMarkOnline/</u>for businesses using your Singpass to e-endorse the application.



3) If it is your first login, you will be asked to create account.If you are existing user, but if it is your first login, you will be asked to confirm details.Else, you will be able to skip this step.

Building and Construction			Singapore Government Integrity · Service · Excellence
			Contact Us Feedback
$\sim$			Within BCA Website 🗸 🔎
	The second se	s UEN in GMOnline d	atabase
BCA Green Mark	* User Name		
Online	Title	Mr 🗸	
	* First Name		
	* Last Name		
Go Green by Going Paperless	* NRIC / Fin No	SXXXXXXXXE	
for a better tomorrow	Designation		
	UEN No.	YYYYYYYYY	
	* Company Name		
Back to Main Page			
Disk of Main 1 age	* Company Address		~
			~
	* Postal Code		
	* Email		
	* Contact No		
Create	Term of Use		
account	Yes, I have read and agree	to abide by the Terms of Use.	2 
© 2019.	Create Account Clear		
Duilding and Construction Automity	Cleare Account Clear		

- 4) You will see the page as follows once you log in.
- 5) Please key in the passcode in the email (refer to page 2)



6) After key in the passcode, it will land on the application form which submitted by consultant (1)

7) "EDIT" the info and click save if any change

### OR

Click "RETURN FOR AMMENDMENTS" to consultant to edit the info

8) Once no more changes, click "Preview and Submit" and a message will appear to remind you that you should only proceed if you are the owner.

0				
	ou are submitting	as owner. If yo	u are not the	owner, please
	lick 'Cancel' and '	Send for endor	sement' instea	d.

Project Infor		0-	0					
			e O Public	100				
Building Ca	tegory :	Resider	ntial	$\sim$				
Project Refer								
(BP Submissio	nno}	(Please) available		ubmission no	if readily			
Project Nan	ne (Short) :	XXXX						
Project Des	cription :	poxxx					~	
		2						
Project Add	iress :	XXXXX					~	
							~	
Postal Cod	e:						20	
District Cod	le :							
TS/Mukim N	lo:			* Lot N	<b>b</b> :	1		
Expected C	Construction			Expe	cted TOP			
Start Date :				Date :				
Total No. of	/ Units / Room	:	1					
Number of	Blocks :			Numb				
		12		Storeys		5	<u></u>	
Gross Floor	Area (GFA)(m	1²):		* Net L				
				Area (fi	2):			
	Save	Preview &	Submit	Return fo	or Amme	endments		Next

**BCA Green Mark Application for New Buildings** 

applicant

9) Please read all the declaration and tick the checkbox and click "SUBMIT" to submit the application. Again, the system will prompt you the details that will be submitted as endorsement of the application form. Click "OK" to proceed.

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### Message from webpage

Do you want to submit the application? Please confirm your details. Applicant Name: As per application Applicant NRIC: NRIC associated with CorpPass Applicant UEN: UEN associated with CorpPass Applicant Company: As per application



#### Project Info Developer/Owner Info Project Team Info Key Contact Person Attachments XX Project Information \* Private / Public Private \* Building Category RESI Project Reference No. (BP Submission no) (Please provide BP submission no. if readily available)) \* Project Name (Short) XX \* Project Description XXXX \* Project Address XXXX Postal Code \* District Code \* TS/Mukim No \* Lot No : Y Expected TOP Date : X Expected Construction Start Date \* Total No. of Units / Room Number of Storeys : XX Number of Blocks Net Lettable Area \* Gross Floor Area (GFA)(m2)

#### Declaration



Applicant must click on "Return for Ammendments" in order to return the application to consultant for re-review. Note: Applicant is the owner of the project. Consultant, who is engaged by owner to do applicant on his/her behalf, is not the applicant.

# 10) Screen will show "submission successful" and you will receive an email as shown.



# Annex C: Payment Experience

Includes:

- 1. PayNow (done outside the system)
- 2. Bank Transfer (done outside the system)
- 3. Credit Card Payment (by person who creates the application) via Corppass Login

There are currently 3 modes of e-payments\* in GM Online.

- 1) PayNow
- 2) Bank Transfer
- 3) Credit Card (only for payment less than \$5000)

\* Payment Type : (All payments come with e-invoice)

PayNow OBank Transfer OCredit Card

(< S\$5K)

Please refer to <u>BCA Circular</u> that all payments to BCA should be made through online electronic payment options only with effect from 7 Apr 2020.

\*Please refer to <u>BCA Circular</u> that all payments to BCA should be made through online electronic payment options only with effect from 7 Apr 2020. If the payment company is a public agency, please fill up the details for the Department Code (DC) and Sub-Business Unit (SBU). You may check the correct list of DC and SBU <u>here</u>.

### For E-Invoice Info for bank transfer



Information will be stated in accompanying invoice to facilitate epayment

## PayNow

Please make payment through PayNow via BCA's Unique Entity Number (UEN) or simply scan the QR Code provided on the right. Indicate invoice number : under "UEN/Bill Reference No." when making PayNow payment.

Details to be given in actual invoice

QR Code

**Bank Transfer** 

Please perform an int	ter-bank transfer to BCA Banl	Account. Details as follow :	
Account Name: Account Type : Account Number: DBS Swift Code:	Details will be given in actual invoice		QR Code
details through BCA's	Payment Notification via Indicate invoice number :	Details to be given in actual invoice	

# For credit card, the person who creates the application can login to make the credit card payment

The person who creates the application can login to <u>GMOnline</u> via CorpPass for payment.

- 1. Select "Proceed with Green Mark Application" and then "GM Application Status".
- 2. Select "Payment" under "Status" for Credit Card Payment.







## 4) Search for the project and click "Payment" to make Credit Card Payment

5) Confirm details as stated on the invoice and press "Next" to proceed with payment.



Update Profile

Application Type

Submission No :

Project Name (Short) :

Project Description :

Assessement Fee:

Next

Payment Mode:

Back

New Buildings

NB0001/1/2020

Project NB Description

YYY

SGD \$

Credit Card

# Annex D: The Assessment Coordinator's experience

Businesses using Singpass Login

Project documentary evidence and information template submission

1) Upon liaising with the lead assessor, the lead assessor will issue the assessment coordinator an account to submit the documentary evidence and accompanying information for the project's assessment.

To <Coordinator's email>

Cc <Assessor(s)'email>

Dear Mr. XXX

We refer to your project YYY , please informed that the project account has been assigned to you as GM project co-ordinator.

Please submit all the documents using the following account login via <a>GM Online Link></a>

Please login via CorpPass to access your project with the following GM Reference Number.

GM Reference Number: GMXXXX/M/YYYY (Available at the bottom of the login after successful login with CorpPass)	
For more information about green mark document submission process, please go to <a>User Guide Link&gt;</a>	to download the user guide.
For assessment related matters, please contact Mr. <assessor> at (or email: <email> )</email></assessor>	

.....

Best Regards Green Mark Department Building and Construction Authority 2) Go to GMonline <a href="https://www.bca.gov.sg/GreenMarkOnline/">https://www.bca.gov.sg/GreenMarkOnline/</a> to login to the project.

# 3) Please proceed to enter the GM Ref given earlier.



4) Submit documents required to assessor for review. Both "Documentary Evidence" and "Info Template" must have "Submitted" status for submission.

$\sim$	Project Info			
	Reference No : Project Name :	GMXXXX/M/\ YYY	YYY	
BCA Green Mark	Project Description :	XXX		
	Target Rating :	Platinum		
Project Info	Green Mark Scheme :	Existing Non-Resid	ential Buildings (ENRB: 2017)	
Assessment				
User Guide	Link of Decomposit	Banning d.		
Update Profile	List of Document	Requirea :		
Logout	Name		Status	
			Submitted	
	Info Template		Submitted	
-				
	Additional Suppo	orting Docume	nt (if any) :	
	For eg. Preliminary GM s	scoring sheet, OSE R	eport, Commitment Letter not stated here but	requested by Assess
	Description			
	Board Presentation Slide	99 :		14
			Submit Additional	
	Final Assessment Prese	ntation Slides :	Submit Additional Supporting Document	