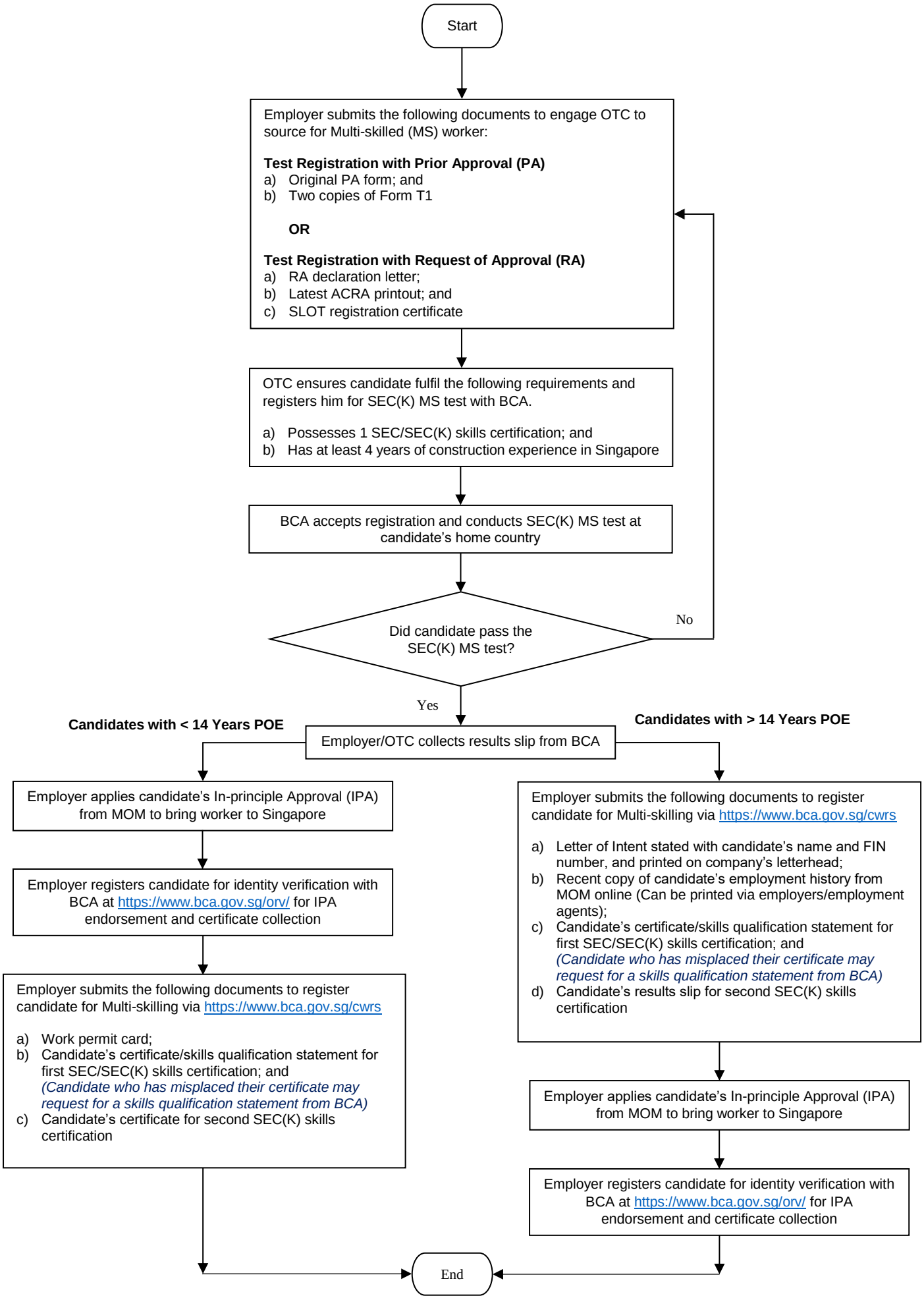Workflow to apply for Return workers from OTC via the Multi-Skilling Upgrading Pathway