

7 April 2021

[Latest update on 28 March 2022]

Management Corporation
Chairperson/ Secretary/ Council Members

Dear Sir/Madam

Convening of General Meeting via Alternative Electronic Means amid COVID-19 Situation

1 The *COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Management Corporations, Subsidiary Management Corporations and Collective Sale Committees) Order 2020 ('Order')* has extended the period enabling management corporations ('MCSTs') to hold their general meetings via electronic means beyond 30 June 2021.

2 The Order will continue to be in force until the Order is revoked or amended by a further notice. This gives MCSTs the option to hold virtual general meetings.

3 To provide certainty to MCSTs organising general meetings, we will give MCSTs at least 6 months' advance notice before the alternative arrangements cease to be available. This will cater to MCSTs who have relied on the Order to make early preparations for meetings, before the end date is announced.

4 Notwithstanding the amendment to the Order, MCSTs are permitted to hold general meetings in person, which MCSTs must comply with the relevant Safe Management Measures in accordance to [MOM's guidelines as stipulated under Workplace Events](#). As far as possible, MCSTs remain encouraged to hold virtual general meetings. We append the Guidance Notes for Conducting General Meetings of MCSTs via Alternative Electronic Means (**Annex A**) for your reference.

5 Section 27(1) of the Building Maintenance and Strata Management Act (**'BMSMA'**) provides that an MCST shall hold its annual general meeting (**'AGM'**) in each calendar year and not more than 15 months from the last preceding AGM. MCSTs are reminded to observe the timeline on holding the AGM.

6 For more information, MCSTs can also refer to the Frequently Asked Questions on BCA's website at <https://www1.bca.gov.sg/covid-19/advisories-for-mcsts>.

Commissioner of Buildings
Building and Construction Authority

Annex A: Guidance Notes for Conducting General Meetings of MCSTs via Alternative Electronic Means

The COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Management Corporations, Subsidiary Management Corporations and Collective Sale Committees) Order 2021 allows all Management Corporations (“**MCSTs**”) the option to conduct general meetings (annual general meeting or extra-ordinary general meetings) by tele-conferencing, video conferencing or other electronic means.

Should an MCST wish to conduct the next general meeting in accordance with the Order, the MCST should refer to these guidelines. Other than the alternative arrangements provided for in the Order, the relevant provisions in the Building Maintenance and Strata Management Act (“**BMSMA**”) relating to general meetings shall continue to be in force.

(A) Council to Decide Adopting Electronic Means

The Council should decide, in a council meeting, whether to conduct the next general meeting using the alternative means provided for in the Order.

(B) Notice of General Meeting

An MCST shall serve a notice of a general meeting on every subsidiary proprietor (“**SP**”) at least 14 or 21 days before the general meeting, as the case requires, in accordance with the BMSMA. The notice shall contain information, where necessary, to inform SPs of the alternative arrangements for conducting the general meeting. It should also inform SPs on how they can use and access the relevant electronic system / portal to attend the general meeting and how they may cast their votes in the course of the meeting, such as by providing the user ID and password for login. The notice may be accompanied by any other documents that are relevant to the meeting.

In addition, the notice shall inform SPs of the areas to take note of, including a reminder for SPs to exercise all due care and diligence to ensure that their login details are not disclosed to any other party, and that no other party is present at all times throughout the conduct of the meeting. SPs should also be reminded to abide by the rules set for discussion or deliberation of each motion in the course of the meeting. Further, the notice shall provide an email address to which SPs can submit their queries or questions, in relation to the motions tabled in the agenda of the general meeting, which the Chairperson of the general meeting shall address at the general meeting or before the meeting by electronic means. The MCST may set a cut-off time before the general meeting is held, for the SPs to submit such queries or questions.

MCSTs have the option of carrying out 'real-time' discussion via electronic means, as long as the MCSTs also permit SPs to submit queries or questions which they wish to raise at the meeting prior to the meeting by post or electronic mail.

If an MCST emailed the notice of meeting to an SP, the MCST needs not send a physical hard copy of the notice to the same SP.

(C) Requisition for motions to be included in agenda for general meeting

MCSTs may send a circular to SPs via email (where SPs' email addresses are contained in the strata roll), to inform SPs of the MCST's email address, as provided to the Commission of Buildings / BCA, for the purpose of SPs serving notice or written request on the MCST by email. The notice or written request of an SP includes a notice requesting for the inclusion of a motion in the agenda of the general meeting, provided that the SP serves such notice on the MCST before the MCST sends the notice of general meeting.

MCST may also display the MCST's email address on their notice boards and at prominent locations in the development, such as lift lobbies or letterbox area.

(D) Quorum of Meeting

MCSTs should ensure that the electronic portal used will enable the Secretary of MCSTs to identify and verify the identities of SPs who 'attend and participate' in the meeting conducted via the electronic portal. The Chairperson of the meeting shall also acknowledge the presence or attendance of these SPs. The quorum of a meeting should include SPs and proxies who 'attend and participate' in the meeting via the electronic portal.

(E) Proxy

An MCST should provide its email address for SPs to send their signed proxy forms (in electronic form or scanned copy), from the SP's email address maintained in the strata roll. Alternatively, SPs can send the proxy form by such other electronic means as the MCST considers appropriate, or post the proxy form (in hard copy) to the registered address of the MCST.

(F) Voting Process

MCSTs should adopt an electronic voting system that will allow all SPs who participate in the general meeting to cast votes in respect of a motion tabled in that meeting.

The electronic voting system used must also be capable of collating, recording and displaying the voting results. Further, the MCST should ensure all records of the electronic voting process are retained and may be audited.

MCSTs shall ensure any declarations of the voting results of the motions or resolution, as well as the election of council members, made by the Chairperson of the general meeting are communicated to the SPs at the meeting. For example, depending on the system used, this can be made through a microphone (for tele-conferencing) or in front of the video camera (for video-conferencing), for which recordings can be made.