

UPDATED AS OF 3 MAY 2020

SUSPENSION OF ACTIVITIES AT WORKPLACE PREMISES TO REDUCE COVID-19 TRANSMISSION – FAQs FOR FACILITIES MANAGEMENT (“FM”) SERVICES

Q1. How would I know if my company is carrying out an essential service and should therefore be exempted from suspension?

A1. Please refer to MTI’s advisory at <https://covid.gobusiness.gov.sg/essentialservices> for the list of essential services. This includes firms involved in the provision of FM services for buildings and infrastructure (e.g. plumbing, electrical works, conservancy services) as well as those involved in the maintenance of key equipment such as:

- Air-conditioning and mechanical ventilation systems;
- Fire protection systems;
- Security and surveillance systems (such as CCTVs);
- Electrical and plumbing works; and
- Building management systems.

Q2. We are the owner of a property and have an in-house FM team to manage and supervise FM firms to ensure that the property continues to operate. Is our company an essential firm?

A2. The FM function is considered a service by an essential firm if the property houses tenants or have operations that are allowed to continue during the Extended Circuit Breaker Period.

Please refer to <https://covid.gobusiness.gov.sg> to apply for a general exemption (i.e. to declare that your company is providing essential services).

Q3. Our firm does chiller retrofit and energy auditing. Are we allowed to continue working on site?

A3. No, such functions are not considered essential services except when the works are necessary for the property to continue to operate. If your company supports

an essential service, please submit an application through <https://covid.gobusiness.gov.sg>.

Q4. My FM company provides essential activities but has received a notification from MTI that my previously approved exemption has been terminated. What should I do?

A4. If you have received an email notification that your exemption has been terminated, you must suspend all on-site operations at your business premises. This is in line with the announcement by the Multi-Ministry Taskforce that there will be a further tightening of the list of companies that are permitted to operate during the Extended Circuit Breaker Period.

For enquiries on exemptions, please email SafeDistancing@enterprisesg.gov.sg.