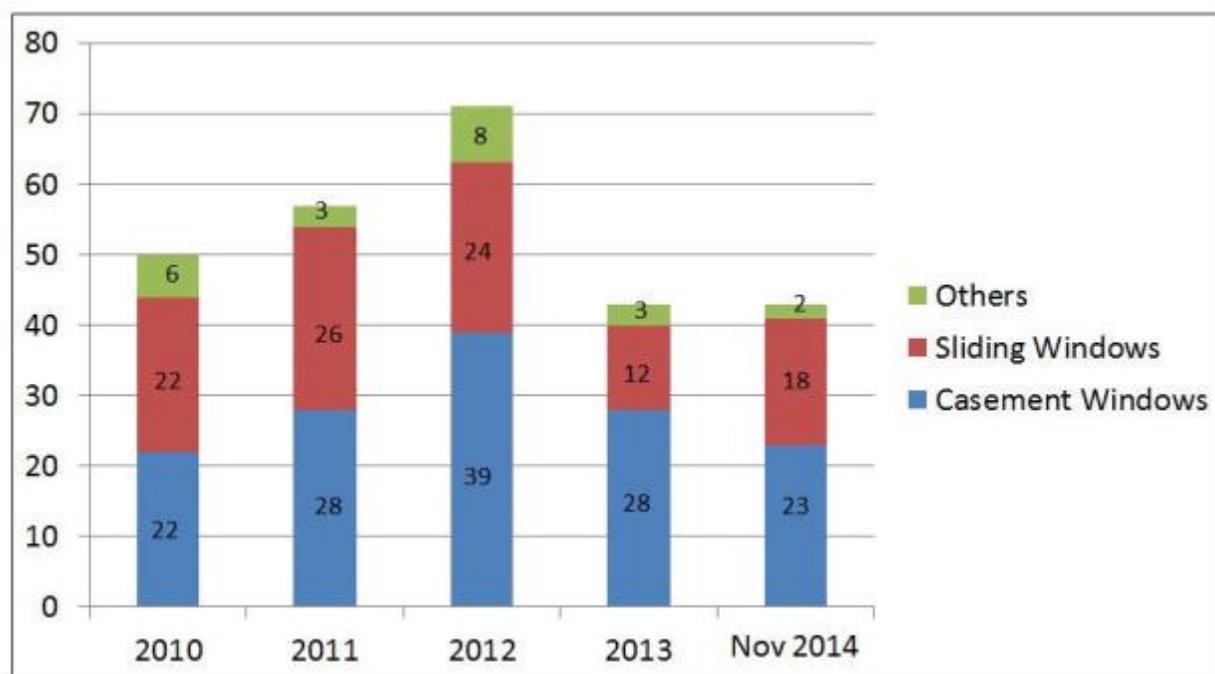


## BCA-HDB JOINT MEDIA RELEASE

### WELL-MAINTAINED WINDOWS FOR A SAFE LIVING ENVIRONMENT FOR EVERYONE

- Homeowners were given window safety tips to raise awareness on the importance of window safety

**Singapore, 12 December 2014** – The Building and Construction Authority (BCA) has recorded 43 cases of fallen windows from both Housing & Development Board (HDB) and private residences for the first eleven months of 2014.



2. Commenting on the cases, BCA CEO Dr John Keung said, “One fallen window is one too many. It can pose a safety risk to the public and potentially be fatal. Everyone can play a part in making our home and our living environment safer. Because lives may be at stake, we urge homeowners to be responsible in checking and cleaning their windows twice a year, and if need be, change them.”

3. To reinforce the importance of window safety, the BCA continued its community outreach efforts this year by conducting 18 window safety roving exhibitions in various neighbourhoods. These exhibitions provide homeowners with tips on simple window maintenance. For the first time, all 1.2 million residential households were given a brochure from the BCA about window maintenance tips along with their utility bills from SP Services in their mail from November 2014.

4. For casement windows, homeowners must ensure that all rivets should be made of stainless steel. They must also check that the fasteners are not rusty or loose. The windows must be cleaned regularly and their joints or movable parts lubricated.

5. For sliding windows, homeowners must check that the safety stoppers and/or angle strips are in place and not damaged. They must change any worn-out safety stoppers and angle strips. They should also clean the tracks and check that the window panels can slide smoothly.

6. Casement windows that gave way and fell this year were found to have corroded aluminium rivets which were used to secure the friction stays of the window. In addition, sliding windows that fell did not have safety stoppers and angle strips to secure the window panels, and the windows were not able to slide smoothly along the tracks. These could have been prevented if homeowners had retrofitted aluminium rivets of casement windows with stainless steel ones and maintained their windows regularly.

7. Homeowners can face a penalty of up to S\$5,000 and/or jail term of up to six months for failing to replace all aluminium rivets in casement windows with stainless steel rivets. In addition, if a window falls due to lack of maintenance, they can face up to a maximum fine of S\$10,000 and/or jail term of up to one year.

Note: A copy of the BCA's window safety brochure (2014 edition) is at the Annex.

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**Issued by the Building and Construction Authority and Housing & Development Board 12 December 2014**

### **About the Building and Construction Authority**

The Building and Construction Authority (BCA) of Singapore champions the development of an excellent built environment for Singapore. At BCA, our mission is to shape a safe, high quality, sustainable and friendly built environment, as these are four key elements where BCA has a significant influence. In doing so, we aim to differentiate Singapore's built environment from those of other cities and contribute to a better quality of life for everyone in Singapore. Hence, our vision is to have "the best built environment for Singapore, our distinctive global city". Together with our education hub, the BCA Academy, BCA works closely with its industry partners to develop skills and expertise that help shape the best built environment for Singapore. For more information, visit [www.bca.gov.sg](http://www.bca.gov.sg).

**CASEMENT WINDOWS**  
 平开窗





**1**

CHECK for damage or rotting wood  
 检查窗框的损坏/腐烂或虫蛀情况



**2**

CLEAN and oil joints if necessary  
 清洁并润滑窗框



**3**

CHANGE old seal from permanent condition and fit newly approved window contractor  
 更换旧密封条并安装符合新标准且经认证的窗框承包商

**SLIDING WINDOWS**  
 推拉窗





**1**

CHECK for safe operation of sliding windows  
 检查滑动窗的安全操作



**2**

CLEAN and oil sliding windows or accessories  
 清洁并润滑滑动窗及附件



**3**

CHANGE worn-out sliding window track and fit newly approved window contractor  
 更换磨损的滑动窗轨道并安装符合新标准且经认证的窗框承包商

For more information about window safety and the list of approved contractors:  
 如需更多有关窗户安全的资讯或查看获批准的窗框承包商名单:

Visit 浏览 [www.bca.gov.sg/window\\_safety](http://www.bca.gov.sg/window_safety) (BCA) or [www.hdb.gov.sg/window\\_safety](http://www.hdb.gov.sg/window_safety) (HDB)  
 Call 致电 6325 8677 (BCA) or 600 225 5432 (HDB)

PERIKSA, CUCI & TUKAR  
 PASTIKAN TINGKAP ANDA  
**OK**  
 IS AS EASY AS 1, 2, 3!

பரிசீலனை, சுத்தம் செய்தல் & மாற்றம் உங்களுடைய சன்னல்கள் சரியாக இருப்பதை உறுதிசெய்வது 1,2,3!  
 செல்லாதப் பகுதிகளை மாற்றுவது!

CHECK, CLEAN & CHANGE  
 ENSURING YOUR WINDOWS ARE  
**OK**  
 IS AS EASY AS 1, 2, 3!

检查, 清洁, 更换  
 确保您的窗户  
 一切正常就像数1,2,3  
 一样简单!



### CHECK, CLEAN & CHANGE YOUR WINDOWS ON EVERY

检查、清洁、更换您的窗户

**6 JUN & 12 DEC**



Falling windows can endanger public safety. Homeowners/ tenants may face a fine of up to S\$10000 and/or a jail term of up to a year if a window falls. So do your part to help keep our community safe by checking your windows twice yearly!

窗户坠落可能危及公共安全。如窗户坠落，屋主或租户可能面对最高10,000新元的罚款或最长一年的监禁，或两者兼施。所以，请每年两次检查窗户，保护社区安全，履行您的责任！

### PERIKSA, CUCI & TUKAR TINGKAP ANDA PADA SETIAP

உயிர்தப்பை உண்டாக்காத பரிசீலிப்பை, கழிவு தெரிவுகளை மற்றும் மாற்றுகளை ஒரே நேரத்தில்

**6 JUN & 12 DEC**



Tingkap yang jatuh boleh membahayakan keselamatan awam. Pemilik atau penyewa rumah boleh dikenakan denda sehingga S\$10000 dan / atau penjara sehingga setahun jika tingkap mereka jatuh. Maka lakukan tanggungjawab anda untuk membantu memelihara masyarakat kita selamat dengan memeriksa tingkap anda dua kali setahun!

உடைந்தால் கிழி விழுவது தெரிவிக்காமல் பராமுய்தல் துயர்தல் ஏற்படுத்திக் கூடுதல் து அண்டை கிழி விழுவதால் கிழி உயிர்தப்பை ஏற்படுத்தி S\$10,000 வரை அபராதம் விதிக்க / அல்லது ஒரு வருடம் அல்லது மூன்று வருடம் சிறைத்தண்டனை விதிக்கப்படும். எனவே உயிர்தப்பை உண்டாக்காத ஒரு வருடத்தில் இரண்டு முறை பரிசீலிப்பைத் துண்டி நடந்துகொள்ளுங்கள். இதுபோன்ற தண்டனைகளை உயிர்தப்பை உண்டாக்காத பரிசீலிப்பை!

#### TINGKAP BERBINGKAI

சட்டக் சன்னல்கள்



- 1** PERIKSA dan perbaiki semua kawat-kawat dan paku. Pastikan semua kawat-kawat dan paku tersebut sudah diganti dengan yang baru.
- 2** PERIKSA dan perbaiki semua engsel dan gantungan. Pastikan semua engsel dan gantungan tersebut sudah diganti dengan yang baru.
- 3** PERIKSA dan perbaiki semua kaca. Pastikan semua kaca tersebut sudah diganti dengan yang baru.

#### TINGKAP GELUNGSUR

சருக்குத் சன்னல்கள்



- 1** PERIKSA dan perbaiki semua karet-karet dan paku. Pastikan semua karet-karet dan paku tersebut sudah diganti dengan yang baru.
- 2** PERIKSA dan perbaiki semua engsel dan gantungan. Pastikan semua engsel dan gantungan tersebut sudah diganti dengan yang baru.
- 3** PERIKSA dan perbaiki semua kaca. Pastikan semua kaca tersebut sudah diganti dengan yang baru.

Untuk maklumat lanjut mengenai keselamatan tingkap dan serahi kontraktor yang diluluskan:

Kunjungi: [www.bca.gov.sg/window\\_safety](http://www.bca.gov.sg/window_safety) (BCA) atau [www.hdb.gov.sg/air-conditioning\\_safety](http://www.hdb.gov.sg/air-conditioning_safety) (HDB)

Hubungi: 6225 8877 (BCA) atau 600 225 9432 (HDB)

Alamat pejabat: 110 Robinson Road, #02-01, Singapore 068916

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