

MEDIA RELEASE

CITY DEVELOPMENTS LIMITED AND WOH HUP (PRIVATE) LIMITED RECEIVE INAUGURAL AWARD FOR CONSISTENT HIGH WORKMANSHIP QUALITY

- BCA launches a human resource (HR) guidebook to help firms in the built environment sector improve their HR practices to attract, retain and develop talent

13 June 2017 – The Building and Construction Authority (BCA) has given out a record 493 awards this year. The Awards recognise excellence achieved by firms in all facets of the building sector – development work, architecture, engineering, design and construction.

Building quality homes

2. This year marks 15 years since BCA's Quality Mark (QM) scheme was introduced. Under the QM scheme, all dwelling units in a residential development are subject to checks on the workmanship quality of internal finishes. Units that meet a minimum workmanship standard will receive the Quality Mark certification. Currently, one in every two new private residential units subscribe to the voluntary QM scheme. A survey conducted by global market research consultant J.D. Power in 2015 found that homeowners of QM properties experience fewer defects than non-QM properties.

3. To commemorate this 15th year milestone, BCA launched a new Quality Star Champion Award at the BCA Awards Ceremony to recognise leading developers and builders who have been committing to QM and are consistently delivering high workmanship quality in their projects. City Developments Limited and Woh Hup (Private) Limited are the recipients of the inaugural Quality Star Champion Award for achieving five Quality Excellence Platinum awards. This year, five developers and

seven builders will receive the Quality Excellence Award for delivering high quality projects. Please refer to **Annex A** for the list of winners.

Building capabilities in the built environment workforce

4. To transform the built environment sector into a workplace of choice and develop a strong Singaporean core in our workforce, BCA has been working with industry firms to build up the sector's HR capability. These initiatives include the launch of the voluntary "Pledge for a Better Built Environment Workplace" initiative in 2014 and funding support for HR-related training for firms in the built environment sector. To date, more than 300 built environment firms have signed the Pledge to show their commitment towards adopting good HR practices.

5. At the awards ceremony, BCA launched a human resource (HR) guidebook, developed in consultation with industry firms, to help firms in the built environment sector improve their HR practices to attract, retain and develop talent.

6. The HR guidebook comes with industry best practices, HR templates and self-assessment tools and resources to help firms improve their HR practices in areas such as performance management and training, recruitment and on-boarding, communication, rewards and compensation, and wellness and support schemes. Built environment firms who sign the Pledge can download the guidebook from BCA's Building Careers Portal (www.buildingcareers.gov.sg) for free.

7. To support the industry transformation and ensure graduates are equipped with the necessary skillsets when they join the sector, BCA is also planning to set up a joint taskforce with industry associations and Institutes of Higher Learning (IHL) to identify relevant content that can be incorporated into the curricula of built environment related courses at IHLs.

8. In addition, BCA will be working with IHLs to explore the idea of introducing a capstone programme for graduating students to help them attain deeper industry knowledge, and better prepare them for work upon graduation. More details will be available later this year.

9. “We expect to see steady growth in Singapore’s built environment over the next decade, with more quality buildings and infrastructure. The ongoing transformation of the built environment sector will create good jobs for Singaporeans entering and in the sector,” said Mr Hugh Lim, CEO of BCA.

Issued by the Building and Construction Authority on 13 June 2017

About BCA

The Building and Construction Authority (BCA) of Singapore champions the development of an excellent built environment for Singapore. BCA’s mission is to shape a safe, high quality, sustainable and friendly built environment, as these are four key elements where BCA has a significant influence. In doing so, it aims to differentiate Singapore’s built environment from those of other cities and contribute to a better quality of life for everyone in Singapore. Hence, its vision is to have "a future-ready built environment for Singapore". Together with its education arm, the BCA Academy of the Built Environment, BCA works closely with its industry partners to develop skills and expertise that help shape a future-ready built environment for Singapore. For more information, visit www.bca.gov.sg.

ANNEX A

BCA QUALITY EXCELLENCE AWARD 2017

The Award

The BCA Quality Excellence Award was first launched in 2013 to recognise **developers** and **builders** for their commitment and achievement in delivering high quality homes.

The annual Awards aim to:

1. Raise the profile of leading progressive developers and builders which have embraced workmanship excellence through quality assurance programmes and delivered high quality projects consistently.
2. Encourage more developers and builders to set high quality standards for their projects and improve the image of the industry.

6 Platinum awards (2 developers and 4 builders), 2 Gold^{PLUS} awards (1 developer and 1 builder) and 3 Gold awards (2 developers and 1 builder) were given out in 2016. This year, a total of **12 awards - 6 Platinum, 4 Gold^{PLUS} and 2 Gold were given out to deserving firms for 2017.**

This year, BCA introduced a ***new Quality Star Champion*** award. The winners displayed a sustained commitment to raising the quality of the built environment through their outstanding achievements of quality performance. They have also achieved a substantial number of Quality Excellence Awards at the Platinum level.

Types of Award

- ❖ Quality Star Champion (*New!*)
- ❖ Quality Champion (Platinum)
- ❖ Quality Champion (Gold^{PLUS})
- ❖ Quality Champion (Gold)

Evaluation Criteria

Developers

1. Number of residential units committed and certified under Quality Mark
2. Quality Mark tiered rating performance
3. CONQUAS performance

Builders

1. Number of residential units committed and certified under Quality Mark
2. Quality Mark tiered rating performance
3. CONQUAS performance
4. Number of residential units committed and certified under Quality Mark as a result of the builder's initiative.

QUALITY STAR CHAMPION AWARD WINNERS:

DEVELOPER

<i>Quality Star Champion</i>	
City Developments Limited	Key Achievements
	5 Quality Champion – Platinum awards under QEA from 2013 to 2017

BUILDER

<i>Quality Star Champion</i>	
Woh Hup (Private) Limited	Key Achievements
	5 Quality Champion – Platinum awards under QEA from 2013 to 2017

QUALITY EXCELLENCE AWARD WINNERS:

DEVELOPERS

<i>Quality Champion (Platinum)</i>	
City Developments Limited	Key Achievements (2012 to 2016)
	Quality Mark Participation: 5,767 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 5 “Star”, 6 “Excellent” and 2 “Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 95.0

<i>Quality Champion (Gold^{PLUS})</i>	
CapitaLand Limited	Key Achievements (2012 to 2016)
	Quality Mark Participation: 2,534 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 1 “Star” and 2 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 91.7

<i>Quality Champion (Gold^{PLUS})</i>	
Hoi Hup Realty Pte Ltd	Key Achievements (2012 to 2016)
	Quality Mark Participation: 2,557 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 3 “Star”, 4 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 93.5

DEVELOPERS (Continued)

<i>Quality Champion (Gold)</i>	
Allgreen Properties Limited	Key Achievements (2012 to 2016)
	Quality Mark Participation: 2,248 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 5 “Star”, 2 “Excellent” and 1 “Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 94.8

<i>Quality Champion (Gold)</i>	
Keppel Land Limited	Key Achievements (2012 to 2016)
	Quality Mark Participation: 1,307 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 2 “Star”, 1 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 94.3

BUILDERS

<i>Quality Champion (Platinum)</i>	
Woh Hup (Private) Limited	Key Achievements (2012 to 2016)
	Quality Mark Participation: 7,207 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 8 “Star” and 6 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 95.9
	Quality Mark Participation- Initiated by Builder: 1,485 units committed and certified under the scheme.

<i>Quality Champion (Platinum)</i>	
Dragages Singapore Pte Ltd	Key Achievements (2012 to 2016)
	Quality Mark Participation: 970 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 2 “Star” and 2 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 95.9

<i>Quality Champion (Platinum)</i>	
Hyundai Engineering & Construction Co. Ltd	Key Achievements (2012 to 2016)
	Quality Mark Participation: 2,720 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 2 “Excellent” and 2 “Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 94.7

BUILDERS (Continued)

<i>Quality Champion (Platinum)</i>	
Lian Beng Group Ltd	Key Achievements (2012 to 2016)
	Quality Mark Participation: 1,454 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 1 “Star” and 2 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 92.6

<i>Quality Champion (Platinum)</i>	
Tiong Aik Construction Pte Ltd	Key Achievements (2012 to 2016)
	Quality Mark Participation: 1,862 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 1 “Star”, 2 “Excellent” and 1 “Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 94.8

<i>Quality Champion (Gold^{PLUS})</i>	
Straits Construction Singapore Pte Ltd	Key Achievements (2012 to 2016)
	Quality Mark Participation: 2,435 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 3 “Star” and 4 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 93.5

BUILDERS (Continued)

<i>Quality Champion (Gold^{PLUS})</i>	
China Construction (South Pacific) Dev Co Ltd	Key Achievements (2012 to 2017)
	Quality Mark Participation: 3,653 residential units committed and certified under the scheme.
	Quality Mark Tiered Rating Performance: 3 “Star”, 4 “Excellent” and 2 “Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 93.7
	Quality Mark Participation- Initiated by Builder: 819 units committed and certified under the scheme.