

## **Government Agencies**

The Commissioner of Buildings (COB) performs the following administrative functions as stipulated under the BMSMA:

- a. Accept share values and approve maintenance charges;
- b. Monitor holding of annual general meeting (AGM) and lodgement of by-laws; and
- c. Enforce offence provisions under the BMSMA, which mainly centre on conflicts of interest of office holders in the management council.

Apart from the COB, there are other government agencies that oversee various aspects of the estate:

- a. [Agency for Integrated Care \(AIC\)](#): AIC coordinates and supports efforts in the area of healthcare in the community. AIC reaches out to caregivers, clients and seniors with information on staying active and aging well, and connects them to healthcare services and support that they might need.
- b. [Silver Generation Office \(part of Agency for Integrated Care\) \(SGO\)](#): SGO is the outreach arm for AIC. Their volunteers, called the Silver Generation Ambassadors (SGAs), conduct house visits to engage seniors and help them better understand their healthcare needs. SGAs also share various active ageing programmes, government policies and schemes available to help seniors live well and stay active in the community.
- c. [Building and Construction Authority \(BCA\)](#): Oversees additions and alterations within a unit that require approval of the Commissioner of Building Control.
- d. [Land Transport Authority \(LTA\)](#): LTA regulates the street works and car parks constructed by developers to ensure that they are safe for all users. LTA also ensures that the proposed development works and restricted activities do not pose any safety risk of rail and road infrastructure, or cause disruption to their operations. LTA may be reached at [LTA\\_DBC\\_Registry@lta.gov.sg](mailto:LTA_DBC_Registry@lta.gov.sg) for queries regarding the aforementioned areas of interest.
- e. [National Parks Board \(NParks\)](#): NParks is responsible for enhancing and managing the urban ecosystems of our City in Nature. NParks is the lead agency for greenery, biodiversity conservation, and wildlife and animal health, welfare and management. For feedback regarding greenery matters outside of the condo estate, please see [here](#). For animal and bird-related matters, please see [here](#).
- f. [People's Association \(PA\)](#): Through the Residents' Networks and Neighbourhood Committees, the PA collaborates with the residents to curate activities to promote neighbourliness, to strengthen the social bonds among residents, and to build the community spirit within MCST communities.
- g. [PUB, Singapore's National Water Agency \(PUB\)](#): Regulates the standards of plumbing and water supply maintenance undertaken by the MCST.
- h. [Singapore Civil Defence Force \(SCDF\)](#): Owners or tenants who wish to erect any fire safety works e.g. canopies / awnings over PES, are required to engage a Qualified Person (QP) to make a plan submission to seek approval from SCDF before they commence their works. For more details on plan approval, please see [here](#). For fire safety at common areas, MCSTs and residents can refer to the [Fire Safety Guidelines](#) on usage of common areas which are applicable to condos.

- i. [Singapore Land Authority \(SLA\)](#): The Management Corporation (MC) is constituted upon registration of the Strata Title Plan (STP) at SLA. The STP and the plan for individual units must be submitted to and approved by the Chief Surveyor before lodgement of the application for registration of the STP.
- j. [Urban Redevelopment Authority \(URA\)](#): URA evaluates proposed works within the condo estate that requires planning permission. Please refer to the following for more information - [Residential Handbook for Flats and Condominiums, Exemptions from Planning Permission](#).