**Form C – Details of RM&D Maintenance Findings**

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| **PTO Lift ID** | **RM&D System Diagnosis** | | | | **On site Rectification** | | | | | | | | | | | |
| **Date of Occurrence** | **Time of Occurrence** | **Fault/Symptom/Prediction detected by RM&D that require visits to be made by lift maintenance personnel** | **Fault component group** | ***scheduled maintenance visit?*** | ***Date of visit*** | ***Start time*** | ***End time*** | ***Repair time*** | **Actual fault** | **Actions performed/Component replaced?** | **Explanation (if indirectly related fault)** | **Actual fault component group** | **True(T)**  **/False(F)** | **Technical Fault?** | **Remarks** |
| *e.g. L12345* | *Date it first appears in RM&D system dd/mm/yyyy* | *Time it first appears in RM&D system* | *Description/Details of 'predicted' fault* | *user to classify & select accordingly* | *Y/N/N.A(if no RM&D hints)* | *dd/mm/yyyy (maintenance visit date if carried out during schedule maintenance)* | *hh:mm e.g. 14:30* | *hh:mm e.g. 17:30* | *hours* | *Technician's diagnosis on site* | *Example 1 - level XX door contact adjusted. Example 2 - (if component replaced) E.g. level XX door rollers replaced.* | *i.e. a consequential error that may not directly suggest the real fault* | *user to classify & select accordingly* | *T/F* | *Y/N/N.A.* | *any other information; e.g. fault due to external factors, faults not monitored by RM&D system, etc* |
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